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**GARISSA UNIVERSITY**

**UNIVERSITY EXAMINATION 2020/2021 ACADEMIC YEAR TWO**

**SECOND SEMESTER EXAMINATION**

**SCHOOL OF BUSINESS AND ECONOMICS**

**FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT**

**COURSE CODE: BBM: 226/ BBM 205**

**COURSE TITLE: MANAGEMENT INFORMATION SYSTEM**

**EXAMINATION DURATION: 2 HOURS**

**DATE: 08/04/2021 TIME: 12.00-2.00 PM**

**INSTRUCTION TO CANDIDATES**

* **The examination has FIVE (5) questions**
* **Question ONE (1) is COMPULSORY**
* **Choose any other TWO (2) questions from the remaining FOUR (4) questions**
* **Use sketch diagrams to illustrate your answer whenever necessary**
* **Do not carry mobile phones or any other written materials in examination room**
* **Do not write on this paper**

**This paper consists of TWO (2) printed pages *please turn over***

**QUESTION ONE (COMPULSORY)**

1. Discuss factors that are likely to affect the effective implementation of a management information system (10marks)
2. Explain causes of information management system failure in organisation (10marks)
3. Discuss the following terms associated with computer security
4. Hacking
5. Fraud
6. Piracy
7. Computer virus (10marks)

**QUESTION TWO**

1. Explain **five** advantages of online banking (10marks)
2. Briefly discuss ways of enhacing the efficiency of a computer (10marks)

**QUESTION THREE**

1. Zigizigi limited intends to introduce management information system in the organisation. Explain the importance of such system. (10marks)
2. Discuss **five** ways of guaranteeing informationsecurity in an organisation (10marks)

**QUESTION FOUR**

1. Descrbe the stages involved when carrying out system analysis (10marks)
2. Brifly examine the content of system development life cycle. (10marks)

**QUESTION FIVE**

1. Discuss the components of management information system. (10Marks)
2. Explain th**e** importance of effective information storage in an Organization (10marks)