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**GARISSA UNIVERSITY**

**SCHOOL OF BUSINESS AND ECONOMICS**

**FOR THE DIPLOMA IN BUSINESS MANAGEMENT**

**COURSE CODE: DBM 01:**

**COURSE TITLE: PRINCIPLES AND PRACTICE OF MANAGEMENT**

**EXAMINATION DURATION: 3 HOURS**

**DATE: TIME:**

**INSTRUCTION TO CANDIDATES**

* **The examination has five (5) questions**
* **Question ONE (1) is COMPULSORY**
* **Choose any other Two (2) questions from the remaining Five (4) questions**
* **Use sketch diagrams to illustrate your answer whenever necessary**
* **Do not carry mobile phones or any other written materials in examination room**
* **Do not write on this paper**

**QUESTION ONE (COMPULSORY)**

1. asses the relevance of Henry fayol’s principles of management to the practice of mgt in organization today **[10marks]**
2. Explain the characteristics of management [10marks]
3. explain five operative functions in management **[10marks]**

**QUESTION TWO**

1. describe steps involved in decision making process under conditions of uncertainty in an organization **[10 marks]**
2. analyze 4 roles of an organizational mission statement to a business **[10 marks]**

**QUESTION THREE**

1. Explain four possible reasons for the current rise in unethical practices in the corporate world **[10 marks]**
2. Discuss 4 reasons for skeptisms and resistance to change in an organization employees **[10marks]**

**QUESTION FOUR**

1. Discuss various environmental reasons that prompt to changes to organization  **[10 marks]**
2. Explain the basic functions of management **[10marks]**

**QUESTION FIVE**

1. State and explain three theories of management **[10 marks]**
2. explain the qualities of a good manager **[10 marks)**