



GARISSA UNIVERSITY

UNIVERSITY EXAMINATION **2017/2018** ACADEMIC YEAR **ONE** **THIRD** SEMESTER EXAMINATION

SCHOOL OF EDUCATION, ARTS AND SOCIAL SCIENCES

FOR THE DIPLOMA IN PUBLIC ADMINISTRATION

COURSE CODE: DPA 01

COURSE TITLE: HISTORY OF PUBLIC ADMINISTRATION

EXAMINATION DURATION: 3 HOURS

DATE: 06/08/18

TIME: 9 .00-11.00 AM

INSTRUCTION TO CANDIDATES

- The examination has **FIVE (5)** questions
- Question **ONE (1)** is **COMPULSORY**
- Choose any other **TWO (2)** questions from the remaining **FOUR (4)** questions
- Use sketch diagrams to illustrate your answer whenever necessary
- Do not carry mobile phones or any other written materials in examination room
- Do not write on this paper

This paper consists of **TWO (2)** printed pages

please turn over



QUESTION ONE (COMPULSORY)

- a) Define Public Administration [2 Marks]
- b) Explain the importance of Public Administration to the society [5 Marks]
- c) Public Administration is synonymous with service delivery. State any four (4) services that public officers endeavor to offer to the citizens [4 Marks]
- d) The field of Public Administration is multidisciplinary in character. State the four (4) major sub-fields of Public Administration [4 Marks]
- e) Woodrow Wilson is considered to be the father of modern Public Administration. Discuss his contributions to the field of Public Administration [10 Marks]
- a) Discuss briefly the history of Public Administration in the United States of America during the following period 1980s to the 1990s [5 Marks]

QUESTION TWO

- a) Public Administration is the translation of politics into reality that citizens see every day. Explain. [10 Marks]
- b) Mary Parker Follet was one of the first thinkers to use the principles of Social Science & Psychology to study industrial Organization. Discuss her four (4) principles of Organization [10 Marks]

QUESTION THREE

- a) What do you understand by the term bureaucracy? [2 Marks]
- b) State the benefits of bureaucracy to an organization [6 Mark]
- c) Discuss the six (6) principles of max Webber`s Bureaucratic Management Model [12 Marks]

QUESTION FOUR

- a) Explain the differences between Public Administration in **developed** and **less developed countries** [10 Marks]
- b) Differentiate the ancient (old) Public Administration systems from modern Public Administration systems [10 Marks]

QUESTION FIVE

- a) Discuss Frederick Taylor`s Principles of Scientific Management [10 Marks]
- b) Frederick Taylor had observed the phenomenon of *soldiering* that is workers purposely operating well below their capacity. Explain the three (3) causes that he attributed to this phenomenon [6 Marks]
- c) State the weaknesses of Scientific Management [4 Marks]

