

GARISSA UNIVERSITY

UNIVERSITY EXAMINATION 2017/2018 ACADEMIC YEAR ONE SECOND SEMESTER EXAMINATION

SCHOOL OF BUSINESS AND ECONOMICS

FOR THE DEGREE OF MASTER OF BUSINESS ADMINISTRATIONS

COURSE CODE: MBA 803

COURSE TITLE: HUMAN RESOURCE MANAGEMENT

EXAMINATION DURATION: 3 HOURS

DATE: 06/04/18 TIME: 2.00-5.00 PM

INSTRUCTION TO CANDIDATES

- The examination has FIVE (5) questions
- Question ONE (1) is COMPULSORY
- Choose any other THREE (3) questions from the remaining FOUR (4) questions
- Use sketch diagrams to illustrate your answer whenever necessary
- Do not carry mobile phones or any other written materials in examination room
- Do not write on this paper

This paper consists of TWO (2) printed pages

please turn over



QUESTION ONE (COMPULSORY)

- (a) Explain any three essentials of a sound wage and salary structure. [3 marks]
- (b) Describe any four factors affecting wages or salary levels of employees. [8 marks]
- (c) Explain the four basic components of pay. [4 marks]

QUESTION TWO

- (a) "Human resource development plays a vital role in the success and growth of an organization".

 Discuss

 [8 marks]
- (b) Describe the principles that could lead for successful implementation of HRD plans in an organization.[7 marks]

QUESTION THREE

- (a) Explain the evolution of human resource management [6 marks]
- (b) Highlight four managerial functions of a human resource manager in an organization. [4 marks]
- (c) Enumerate five ways in which human resource professionals can contribute towards making human resources into competitive advantage [5 marks]

QUESTION FOUR

- (a) Explain five source of external recruitment that the HR manager could use to source for employees. [5 marks]
- (b) Highlight and describe five methods of recruitment that an organization can hire to get the right employee. [5 marks]
- (c) Explain briefly the methods in interviewing an employee [5 marks]

QUESTION FIVE

- (a) State five objectives of human resource planning in organizations [5 marks]
- (b) Elucidate five factors that have increased the demand for human resourcing planning in organization.[5 marks]
- (c) Highlight the importance of human resource planning in an organization [5 marks]

