

GARISSA UNIVERSITY

UNIVERSITY EXAMINATION 2017/2018 ACADEMIC YEAR **TWO SECOND** SEMESTER EXAMINATION

SCHOOL OF BUSINESS AND ECONOMICS

FOR THE DEGREE OF BACHELOR OF BUSINESS MANAGEMENT

COURSE CODE: BHR 206

COURSE TITLE: RECRUIMENT, SELECTION AND PLACEMENT

EXAMINATION DURATION: 3 HOURS

DATE: 10/04/18 TIME: 2.00-5.00 PM

INSTRUCTION TO CANDIDATES

- The examination has SIX (6) questions
- Question ONE (1) is COMPULSORY
- Choose any other THREE (3) questions from the remaining FIVE (5) questions
- Use sketch diagrams to illustrate your answer whenever necessary
- Do not carry mobile phones or any other written materials in examination room
- Do not write on this paper

This paper consists of THREE (3) printed pages

please turn over

QUESTION ONE (COMPULSORY)

a)

I. Define the term recruitment and selection.

[2 marks]

II. Discuss any three advantages of internal recruitment.

[6 marks]

b) Explain why career management is important in the contemporary corporate environment.

[10 marks]

c)

- i. Explain the concept "headhunting" and "outsourcing" as applied in recruitment and selection.[2 marks]
- ii. State any five objectives why an organization should have career planning in place.

[5 marks]

QUESTION TWO

(a) (i) Define manpower planning in relation to human resource management.

[2 marks]

(ii) Highlight any five main objectives of Human resource planning in an organization.

[5 marks]

(b) Describe the importance of human resource planning in an organization.

[5 marks]

(c) Explain three factors that have increased the demand for human resource planning in organization.

[3 marks]

QUESTION THREE

(a) Highlight the selection process that the HR manager can use to get the right candidate for the job

[5 marks]

(b) Describe the five methods of that the human resource manager can use to recruit and select employees for an organization. [10 marks]

QUESTION FOUR

(a) Explain the benefits of training from the viewpoint of an enterprise and its employees.

[5 marks]

(b) Identify and describe the five methods and techniques of training.

[10 marks]

QUESTION FIVE

(a) Highlight any four methods you will use to collect data relating to a job. [4 marks]

(b) Describe any five significance of job analysis to organizations. [5 marks]

(c) Describe the three methods of job design. [6 marks]

QUESTION SIX

(a) Highlight any four guidelines that can make orientation more effective [5 marks]

(b) "It is often said that the first year of organizational employment can either be very frustrating or very satisfying for the new employee" Elucidate this with reference to the objectives of a well-designed orientation programme.[10 marks]